



Want to host VSys in-house? It's easily integrated into your existing IT infrastructure on Server 2008R2 or 2012; SQL Server 2008R2, 2012, or 2014; Windows XP, 7, 8, and 10.

Or... We can **host VSys for you!**

With Hosted VSys, all of your VSys tools will be available to you from anywhere, whether it's your office desktop, your iPad on the train or your PC at home. In our fully-hosted environment, you can run VSys, VSys Kiosk, VSys Lite and even VSys Live without having to procure hardware, deal with installations or do upgrades. The VSys One support team will handle everything:

- Installation
- Upgrades
- Diagnostics
- Backups
- Support
- Data encryption

### Secure

Every client's virtual environment is exclusive: no other customers or their data will be on the virtual machine(s) allocated to you. Every customer gets their own machine and own database in order to be completely independent of all other customers.

Your data is always yours – 100% owned by you. And your data is never mixed with anyone else's, never shared, and always safe.

Backups (off site) are run daily and we can arrange for daily or weekly backups (your choice) to be delivered via FTP to wherever you designate.

### Uptime and data center specs

Our data center is right here in New York. And we guarantee 99.5% uptime.



All of our systems – and therefore yours – are protected by Cisco ASA and Dell SonicWall firewalls, providing intrusion prevention, gateway anti-virus, anti-malware scanning, and URL filtering.

### Response times

All hosted systems are monitored and maintained 24/7. Technical support hours are M-F 9am-6pm ET, and we normally respond to issues within an hour or so. We try to be available off hours and on weekends by e-mail. If you need an SLA or guaranteed off-hours support, that can be provided at an extra charge.

Request a price quote online, <http://www.VSysOne.com>, or call us, (800) 517-3943.



## Overview

With Hosted VSys, all of your VSys tools will be available to you from anywhere, whether it's your office desktop, your iPad on the train or your PC at home. Your data is isolated from anyone else's, and you get your own dedicated hosting (in which you have your own Windows Server 2012 R2 environment). In our fully-hosted environment, you can run VSys, VSys Kiosk, VSys Lite and even VSys Live without having to procure hardware, deal with installations or do upgrades. The VSys One support team will handle everything including: installation, upgrades, diagnostics, backup, recovery, support and data encryption.

Of course your data is always your data, and it's available to you any time you want it. In addition to our standard backup scheme, we can schedule backups that are e-mailed or FTP'd to you automatically.

When VSys is hosted for you, it's exactly the same software and exactly the same tools that you get when running VSys in-house.

## Hosting Architecture

- Clustered virtualization servers (Microsoft Hyper-V Server 2012 R2).
- Redundant power supplies.
- 100% SSD HA SAN storage clusters with automatic failover.
- Redundant rack power.
- 24x7x365 network and server monitoring.
- Guaranteed uptime: 99.5%.

## Access

- Any device supporting RDWeb or Windows Terminal Services.
- Dedicated Microsoft Active Directory domain services.
- Custom password policies to meet your criteria.
- Optional two-factor authentication (SMS or push).
- Dedicated External IP Addressing (dedicated Class "C" IP Address block).
- Dedicated Internal IP Addressing.

## Disaster Recovery

- Incremental SQL Server backups (3x daily); full SQL Server backups (daily).
- Daily encrypted VSys One backups (daily; can be automatically delivered to customer).
- Redundant network, server, power and cooling.

## Data Security

- All traffic to our LAN is passed through clustered Cisco ASA security appliances which hands network traffic off to a Dell SonicWall security appliance before reaching our servers.
- Segregated SQL Server databases.
- Restricted access rights to database.
- VSys One administrative users are required to use two-factor authentication for all access.

## Datacenter features

- Physical access controls (facility); private, locked server rack.
- Raised floors and FM-200 fire suppression.
- Monitoring by extensive alarm and CCTV systems 24/7/365.
- Electronic access control and monitoring.
- UPS systems and generator backup.
- Redundant cooling.
- Redundant carrier diverse bandwidth over multiple paths.